



Technology
is our strength.
Personal service
is our passion.

When it comes to service, we set a high bar.

As an exceptionally innovative and distinguished developer and manufacturer of systems for environmental simulation, we create carefully thought-out solutions that live up to the highest demands. Our quality standards are equally high in the area of service.



Around the clock

Our service team offers you reliable support around the clock. Quality testing systems from **weisstechnik** and Vötsch Industrietechnik ensure that your products live up to your quality standards in terms of function, reliability and durability. These modern, highly complex systems must also be regularly inspected, serviced and maintained. We, your service team, are dedicated to ensuring that you are and remain a satisfied customer.



No one is faster

We offer you a comprehensive service network. In Germany alone, you have a service organisation with over 200 employees (service technicians and administration) at your disposal. You can always find an expert near you. This minimises our response time and maximises our availability. Your advantage: Reliable service that can be counted on over the long term.



Service specialists

Speed and availability make up the first pillar of our service, the second consists of competence and know-how. Our technicians are excellently trained specialists. With a technically competent service team that is available at all times, we offer you reliable support based on partnership.

Our services at a glance:

- Personal contact person
- Global service network
- Central service teams for all service issues
- 24-hour response time on business days
- Highly-qualified service specialists

Effective service organisation:
> 200 employees in Germany
> 500 employees around the world



Well-equipped to serve you.



Good service begins with proximity to the customer. We are therefore prepared to deploy quickly at any time. We offer you a central dispatch management office that is available around the clock and qualified technical service teams that can reach your location within 24 hours on business days, if necessary. Outside of these times, we can be reached on our Service Helpline.

Thanks to central digital collection of all device data, we have a seamless system history at our disposal. Our service technicians are equipped with the specialised tools necessary to guarantee prompt repairs on site. They are also well-provided with a basic stock of spare parts and replacements.

We measure ourselves by our service!

24/7 Service Helpline:
+49 1805 666 556

Our services - plenty of good arguments:

- Wide selection of preventive maintenance
- Reliable spare part supply
- Special deployments available any time
- Training programmes for our customers
- Certified proper disposal of outdated devices

You can always find a **weisstechnik** expert near you.

Competence is measurable.

The high qualifications of our employees are the basis for our outstanding service. They are specialists in the areas of electrical/electronic systems, refrigeration technology, control engineering, mechanical engineering and software. Our service technicians are qualified according to the current regulations for occupational safety, electrical safety and environmental protection and are authorised to professionally carry out all work.



We are your competent partner for all service issues - around the clock!



Our services at a glance:

- Maintenance, repairs and service
- Qualifying, factory calibration and calibration according to DIN EN ISO/IEC 17025 (DAkkS) by Vötsch Industrietechnik GmbH
- Conversion, modification and modernisation
- Moving of equipment and systems
- Free on-site consultation



Customer training

We have developed a special training programme for our customers and offer you customer training in applications, operation and the SIMPATI® software as well as a variety of workshops.

We provide customer-specific training on request, at our location or yours - just tell us what you need!

weisstechnik®

Test it. Heat it. Cool it.

Our solutions are deployed around the world in research, development, production and quality assurance of numerous products. Our experts from 21 companies are at your service in 14 countries, ready to provide support to ensure high operational reliability of your systems.

Weiss Umwelttechnik is one of the most innovative and significant manufacturers of environmental simulation systems. With these testing systems, we can simulate all climatic conditions around the globe and beyond, under accelerated conditions. Whether temperature, climate, corrosion, dust or combined shock testing: We have the proper solution. We supply systems in all sizes, from standard versions up to customised, process-integrated facilities - for high reproducibility and precise test results.

Vötsch Industrietechnik, a subsidiary of Weiss Umwelttechnik, offers a wide product portfolio in the field of heating technology. With an experienced team of engineers and designers, we develop, plan and produce high-quality and reliable heating technology systems for virtually any field of application. Products include heating/drying ovens, clean room drying ovens, hot-air sterilisers, microwave systems and industrial ovens. The portfolio reaches from technologically sophisticated standard versions to customised solutions for individual production operations.

A further Weiss Technik company, Weiss Klimatechnik, also offers reliable climate solutions wherever people and machinery are challenged: in industrial production processes, hospitals, mobile operating tents or in the area of IT and telecommunications technology. As one of the leading providers of professional clean room and climate solutions, we deliver effective and energy-saving solutions. Our experts will guide you from the planning to the implementation of your projects.

Weiss Pharmatechnik, a subsidiary of Weiss Klimatechnik, is a competent provider of sophisticated clean room and containment solutions. The product range includes barrier systems, laminar flow facilities, security workbenches, isolators and double door systems. The company emerged from Weiss GWE and BDK Luft- und Reinraumtechnik and has decade-long experience in clean room technology.

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